

Anyone on campus can express their concerns about a student who seems to be having difficulty (academic, emotional, mental, behavioral, substance abuse, etc.) via my.cia.edu/care, or directly to a staff member in Student Affairs:

Elisaida Méndez
emendez@cia.edu · 216.421.7463

Matt Smith
mjsmith@cia.edu · 216.421.7495

Nancy Neville
nneville@cia.edu · 216.421.7427

Campus Emergency Numbers Health Services Contacts Community Services



Emergency: LIFE THREATENING

Emergency: All Others

9-1-1

For all emergencies, call 9-1-1
University Circle Police (216.791.1234)
CWRU Security (216.368.3333)
CIA Security (216.421.7330)

Our Address (for Emergency Contact)

Academic Building
11610 Euclid Avenue, 44106

Uptown Residence Hall
11421 Euclid Avenue, 44106

Euclid 115 Apartments
11670 Euclid Avenue, 44106

Hospital Emergency Rooms

University Hospitals/Case Medical Center
216.844.1000

11100 Euclid Avenue
(watch for Emergency Room signs, due to Construction)

Cleveland Clinic
216.444.2200

9105 Cedar Avenue
(accessible from Carnegie Avenue or Cedar Avenue, at E. 93)

Other Security Services

CWRU Police
Escort Service/Safe Ride
216.368.3333

Will transport students from campus building to home (in the local area), or to the hospital (if an ambulance is not needed), or provide a ride to/from Student Health Services.

CWRU Shield App
case.edu/police/cwru-shield

A free smartphone application helping the CWRU Police respond to emergency situations quickly. Can be used to request Escort Service/Safe Ride as well.

Campus Health Services for Students

All CIA students have access to these services.

University Health Service*
Call for advice on what to do in a non-life-threatening health situation, or to get diagnosis/treatment of a health situation at the office.

students.case.edu/health
216.368.5872

2145 Adelbert Rd
(Off Euclid, just past Rainbow Babies Hospital, across from 1-2-1 Fitness and parking garage)

Office Hours M-F: 8:30am-4:30pm
Someone is on call 24/7

University Counseling Services
Mental health concerns, substance abuse, alcohol dependency.

students.case.edu/counseling
216.368.5872 appointments

201 Sears Building
(CWRU quad off Adelbert)

Office Hours M-F: 8:30am-4:30pm
Someone is on call 24/7

If the student is in danger of hurting self or others, call 911 and notify CIA Security.

If the situation is not life-threatening during CIA office hours, call Academic Services or Student Life (numbers above). Encourage student to see one of these advisors or go directly to Counseling Services. Advisors will also escort student to Counseling.

University Health Services (UHS) Class Excuse Policy
When a student must be absent from a class, a studio, or an examination for medical reasons, it is the student's responsibility to discuss this directly with the faculty member involved. SHS does not issue class excuses per se. Under certain circumstances, SHS will give students written verification of the date of their visit to the SHS. In the case of students who are hospitalized or who have a prolonged illness such as mononucleosis, the student should give permission for CIA's Academic Services office to communicate with Health Services and the hospital regarding the illness. Without this permission, no communication can occur.

Clinics, Hotlines, Services

AIDS/HIV/STD Hotline
ohioaidscoalition.org
800.332.AIDS (2437)

Alcoholics Anonymous
aaclve.org
800.835.1935 (weekdays)

Cocaine Hotline
800.262.2463

CWRU Dental Clinic
dental.case.edu
216.368.8730 appointments
216.368.3200 emergencies

CWRU LGBT Center
Lesbian, Gay, Bisexual, Transgender support
case.edu/lgbt
216.368.LGBT lgbt@case.edu
Tinkham-Veale Center
11038 Bellflower Rd

Free Clinic
Medical, abuse, psychiatric, legal services
thefreeclinic.org
216.721.4010
12201 Euclid Avenue
(Just east of CIA)

Helpline
Substance abuse
800.821.4357

Planned Parenthood
plannedparenthood.org/ppneo
216.707.6907
11811 Shaker Boulevard, Suite 210

Poison Control
800.222.1222
at University Hospitals
11100 Euclid Avenue

Rape Crisis Center
clevelandrapecrisis.org
216.619.6192

Suicide Hotlines
Mental Health referral
216.623.6888 (Cleveland)

Free Clinic
8pm-12am
216.721.1115

National Prevention Hotline
800.723.8255

Pharmacies

Open 24 Hours (Pharmacy is not)
CVS
216.932.4808
2160 Lee Road (corner of Cedar)

Closest to campus
Bolwell Pharmacy
University Hospitals, Lerner Tower
216.844.7270
11000 Euclid Avenue