

Anyone on campus can express their concerns about a student who seems to be having difficulty (academic, emotional, mental, behavioral, substance abuse, etc.) via my.cia.edu/care, or directly to a staff member in Student Affairs:

Anne Gates
agates@cia.edu · 216.421.7463

Matt Smith
mjsmith@cia.edu · 216.421.7495

Nancy Neville
nneville@cia.edu · 216.421.7427

Campus Emergency Numbers, Health Services Contacts, Community Services



Emergency: LIFE THREATENING

Emergency: All Others

9-1-1

For all emergencies, call 9-1-1

University Circle Police (216.791.1234)

CWRU Security (216.368.3333)

CIA Security (216.421.7330)

Our Address (for Emergency Contact)

Main Campus

11610 Euclid Avenue Cleveland OH 44106

Uptown Residence Hall

11421 Euclid Avenue Cleveland OH 44106

115 Apartments

11670 Euclid Avenue Cleveland OH 44106

Noble Apartments

1720 East 116th Place Cleveland OH 44106

Hospital Emergency Rooms

University Hospitals/Case Medical Center

216.844.1000

11100 Euclid Avenue

(watch for Emergency Room signs, due to Construction)

Cleveland Clinic

216.444.2200

9105 Cedar Avenue

(accessible from Carnegie Avenue or Cedar Avenue, at E. 93)

Other Security Services

CWRU Police

Escort Service/Safe Ride

216.368.3333

Will transport students from campus building to home (in the local area), or to the hospital (if an ambulance is not needed), or provide a ride to/from Student Health Services.

CWRU Shield App

case.edu/police/cwru-shield

A free smartphone application helping the CWRU Police respond to emergency situations quickly. Can be used to request Escort Service/Safe Ride as well.

Campus Health Services for Students

All CIA students have access to these services.

University Health Service*

Call for advice on what to do in a non-life-threatening health situation, or to get diagnosis/treatment of a health situation at the office.

students.case.edu/health

216.368.5872

2145 Adelbert Rd

(Off Euclid, just past Rainbow Babies Hospital, across from 1-2-1 Fitness and parking garage)

Office Hours M-F: 8:30am-4:30pm

Someone is on call 24/7

University Counseling Services

Mental health concerns, substance abuse, alcohol dependency.

students.case.edu/counseling

216.368.5872 appointments

201 Sears Building

(CWRU quad off Adelbert)

Office Hours M-F: 8:30am-4:30pm

Someone is on call 24/7

If the student is in danger of hurting self or others, call 911 and notify CIA Security.

If the situation is not life-threatening during CIA office hours, call Academic Services or Student Life (numbers above). Encourage student to see one of these advisors or go directly to Counseling Services. Advisors will also escort student to Counseling.

University Health Services (UHS)

Class Excuse Policy

When a student must be absent from a class, a studio, or an examination for medical reasons, it is the student's responsibility to discuss this directly with the faculty member involved. SHS does not issue class excuses per se. Under certain circumstances, SHS will give students written verification of the date of their visit to the SHS. In the case of students who are hospitalized or who have a prolonged illness such as mononucleosis, the student should give permission for CIA's Academic Services office to communicate with Health Services and the hospital regarding the illness. Without this permission, no communication can occur.

Clinics, Hotlines, Services

AIDS/HIV/STD Hotline

ohioaidscoalition.org

800.332.AIDS (2437)

Alcoholics Anonymous

aaclve.org

800.835.1935 (weekdays)

Cocaine Hotline

800.262.2463

CWRU Dental Clinic

dental.case.edu

216.368.8730 appointments

216.368.3200 emergencies

Free Clinic

Medical, abuse, psychiatric, legal services

thefreeclinic.org

216.721.4010

12201 Euclid Avenue

(Just east of CIA, beyond the train tracks)

Helpline

Substance abuse

800.821.4357

Planned Parenthood

plannedparenthood.org/ppneo

216.707.6907

11811 Shaker Boulevard, Suite 210

Poison Control

800.222.1222

at University Hospitals

11100 Euclid Avenue

Rape Crisis Center

clevelandrapecrisis.org

216.619.6192

LGBT Community Center

lgbtcleveland.org

216.651.5428

Lesbian, Gay, Bisexual, Transgender support

Suicide Hotlines

Mental Health referral

216.623.6888 (Cleveland)

Free Clinic

8pm-12am

216.721.1115

National Prevention Hotline

800.723.8255

Pharmacies

Open 24 Hours (Pharmacy is not)

CVS

216.932.4808

2160 Lee Road (corner of Cedar)

Closest to campus

Bolwell Pharmacy

University Hospitals, Lerner Tower

216.844.7270

11000 Euclid Avenue